



SANTHIGIRI COLLEGE OF COMPUTER SCIENCES

Affiliated to MG University and Approved by AICTE.

Holistic Education

ADD-SC-07

Time :1 hr

Marks: 20

Date:19/03/2021

(Answer all Questions) (1*20=20)

1. What do you mean by Anger Management?
2. How to overcome blocks in a relationship?
3. How do you build relationships when you start a new job?
4. What are the methods used to motivate a teamwork?
5. How do you usually start a fresh relationship with a client?
6. What is customer service?
7. How do you overcome criticisms made by the people?
8. Describe an ideal colleague.
9. How to resolve a conflict?
10. Describe few qualities of a good business manager.
11. What are the difficulties encountered in making an appointment?
12. What are the challenges involved in maintaining a good working atmosphere?
13. How to settle an argument?
14. Why is it important to respect the personal space of others?
15. What is the basic crux of maintaining a meaningful relationship?
16. What is the importance of self-assertion?
17. What are the qualities that make you an effective co-worker?
18. How do you respond to people with different personalities?
19. How can you maintain an ethical relationship with people?
20. How can you maintain a perfect professionalism?

Parvathy

